



Communication and Engagement
Teesdale House
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TO:

Councillor Akers-Belcher, Chair, Hartlepool Health Scrutiny Forum
Councillor Dryden, Chair, Middlesbrough Health Scrutiny Panel
Councillor Javed, Chair, Stockton-on-Tees Health Select Committee
Councillor Wall, Chair, Redcar and Cleveland Health Scrutiny Committee

Monday 05 November 2012

Dear Colleague,

Re: Rollout of Doctor First Telephone Appointment Service

Please find enclosed a briefing for Health Scrutiny Committees regarding the rollout of the Doctor First telephone appointment service by some GP Practices across the NHS Tees area. A copy of the outline Communication and Engagement Action Plan is also enclosed.

We would welcome the opportunity to attend a meeting of the Committee to discuss this activity further and answer any questions. If you would like to take up this offer, or should you have any queries in this regard, please contact Sarah Marsay, Engagement Manager, on sarah.marsay@tees.nhs.uk or telephone 01642 745047.

Thank you in anticipation.

Yours sincerely,

A handwritten signature in black ink that reads 'Alison Hyde'.

Alison Hyde
Head of Communication and Engagement
On behalf of NHS Tees