

Middlesbrough GP Practice and GP led Health Centre Development Proposals

How You Can Comment

This document supports a formal consultation process that runs for 13 weeks from Monday 5th May to Friday 1st August 2008.

During this time we will be actively seeking comments on our proposals.

You can comment in a number of different ways.

On the Internet

You can complete an online questionnaire at:

www.gphc-tees.org.uk

A link is also available at www.middlesbroughpct.nhs.uk

By telephone

Freephone **0800 013 0500**

By email

You can e-mail your views to: comments@gphc-tees.org.uk

In Writing

To the following address:

Patient Experience Teesside

Freepost NEA9906 Middlesbrough TS2 1BR

In Person

Come along to one of our public meetings being held in May, June and July. Dates will also be advertised in the local press and community publications.

| Venue | Date | Times |
|--|-----------------------|------------------------|
| Trinity Centre James Street North Ormesby | Monday 19th May | 6.00 pm – 8.00 pm |
| Whinney Banks Community Centre Harehills Road Middlesbrough | Thursday 19th June | 10.00 am - 12.00 pm |
| Langdon Community Centre Coulby Newham Middlesbrough | Thursday 17th July | 1.30pm - 3.30pm |

If you have any special requirements to enable you to attend one of the above meetings, please contact us.

List of Consultees

A full list of the people and organisations being consulted is available by contacting us through any of the above methods.

After the consultation process

All of the views expressed during the consultation will be collated and analysed independently. A report will be produced on these findings by the end of August. Your views will help us to develop requirements when we tender for these services.

On Request

This information is available in other formats (Braille and audio tape) and in other languages by telephoning 0800 0130500

এই তথ্যগুলো বিভিন্ন আকারে এবং অন্যান্য ভাষায় পেতে হলে এই নম্বরে যোগাযোগ করুন। 0800 0130500

Cette information est disponible dans d'autres formats et d'autres langues par téléphoner 0800 0130500

这资料有以不同的形式和不同的语言发行，如需要请电：0800 0130500

यह जानकारी दूसरी भाषाओं और दूसरे तरीकों में इस फोन नम्बर 0800 0130500 पर उपलब्ध है।

این معلومات در زبانهای دیگری با شکل دیگر از راه تلیفون موجود است. 0800 0130500

ਏ ਜਾਣਕਾਰੀ ਦੂਜੀ ਖੋਜੀ ਖੋਜੀ ਵਿੱਚ ਟੈਲੀ ਫੋਨ ਨੰਬਰ 0800 0130500

یا اور معلومات زبانہوے بی میل سکتا ہے۔ ٹالائون نمبر 0800 0130500

هذه المعلومات متاحة في اشكال و لغات اخرى على تليفون رقم 0800 0130500



Consultation document

Improving
access and choice in
primary care services

This leaflet has been produced as part of the consultation process to improve access and choice in primary care services through the establishment of a GP led health centre and an additional GP practice in the Middlesbrough PCT area. The information provided in this document explains the background to this proposal and outlines the need for these developments. Your views on the health services planned for these developments are very important.

People living in Middlesbrough experience more ill health and disability and higher death rates from diseases such as cancer, heart, circulatory and respiratory disease, than many other areas of the country. There is shorter life expectancy for both men and women.

There are also significant differences in health status within the Middlesbrough PCT area with some communities suffering from major levels of illness and early death compared to other areas.

There are 23 wards in Middlesbrough, of these three quarters are classified as deprived and 3 are in the top 7 most deprived wards in the country.

Within the area covered by Middlesbrough PCT there are some communities that have a limited choice of GP practice. This is made more difficult owing to low levels of car ownership and limited public transport.

We have to look at different ways of developing and delivering health services that will better meet the needs of communities in Middlesbrough – providing services that are fair, personalised, effective and safe.

The proposal

Improving access to and choice of health care services, particularly in primary care [GP services], remains a key priority for the NHS. The Government has made a commitment to improve access to and responsiveness of primary care and has promised significant additional resources to those PCTs that introduce new services in their communities.

Using these additional resources, in addition to the funding we already receive, Middlesbrough Primary Care Trust is proposing to develop:

■ a new GP led Health Centre at North Ormesby.

The GP led Health Centre will be open 8am – 8pm, 7 days a week providing routine care as well as the potential to provide a wide range of additional services. You will be able to register at the health centre, if you wish but you will also be able to use Health Centre without changing your GP.

■ a new GP practice in Whinney Banks/ Hemlington

The GP practice will have extended opening hours to allow you to access primary care services at weekends and evenings. There will be range of services provided to meet the needs of the community.

We need to make changes because:

- There are still high levels of ill health in Middlesbrough
- People rightly expect to have more say in how and where we provide their services
- Across the PCT there is a projected 27% increase in the retired population by 2028
- We need to expand the capacity of primary care to improve access
- We need to provide services that meet the needs and aspirations of patients and the public including extended opening hours
- We need to provide patients with greater choice
- Many people who live in the west of Middlesbrough have to travel for their primary care services
- Not all patients have the opportunity to register with a practice which is as close to where they live as they would like

Benefits of these proposals

As well as the routine services provided by GPs, additional services will be available at the GP led health centre and the practices. These will include:

- Extended screening and health promotion services, i.e. screening for cardio vascular disease, smoking cessation and immunisations
- Enhanced services for vulnerable groups, i.e. patients with depression, alcohol dependency

These proposals will also:

- Give more people an equal opportunity to get the support they need to stay healthy.
- Ensure services are provided in convenient, accessible locations and times
- Improve access to primary care services for people in Middlesbrough at a time which is more convenient to them.

How to find out more

A full consultation document is available on the website www.gphc-tees.org.uk or by contacting us in writing, by email or by telephone. (See over)

What the PCT needs to know...

Your views on the proposals for the new GP led health centre and GP practice are important and we would very much appreciate hearing your views on the following:

- What are the important factors we should consider when selecting the organisation that will provide the services for the new GP led health centre and GP surgery?
- What additional services would you like see provided from the new GP led health centre and GP surgery?
- What are your preferred locations for the Whinney Banks / Hemlington GP practice?

